CHAPTER I
INTRODUCTION

A. Background

Nowadays, tourism sector has become a global industry in the world. Because tourism has a lot of contribution for many countries, there are a lot of efforts did by the country to develop their accommodation in tourism, such as transportation access and security. Therefore, tourists will be more attracted in vacations. So it brings a positive impact to increase the country’s income. Besides that, tourism will make the country known by another nation as one of the famous tourism in the world.

The tourism has become a central element which prepared the attraction and the accommodation that need by the country. The attraction consists of the facilities, such as restaurant, transportation and entertainment. Because tourist attraction has an important activity that is needed by the country.

Now, Indonesia is one of countries which provide tourist attractions. One of the famous tourist attractions in Indonesia is central java, in central java provide a lot of tourist destination like waterfall, sea, museum, palace and cultural tourism. In central java, one of the famous destinations in central java is Surakarta. It has many cultural destinations to attract the foreign tourists or people who live in Surakarta, such as Jumog waterfall, Keraton Surakarta (Surakarta palace) and Kampung Batik Kauman. Surakarta has two palaces, they are Keraton
Kasunanan Hadingningrat Surakarta and Keraton Mangkunegaran (Mangkunegaran Palace), and one of the famous palaces is Mangkunegaran.

Mangkunegaran Palace is located in the center of Surakarta, in a district named Banjarsari. Surakarta has several names and terms called by the people to describe Surakarta, such as Sleepless City, Cultural City, and City of Batik. Mangkunegaran Palace has unique architectures, the combination between European and Javanese architectures. Therefore, it becomes one of the tourist attractions both for local tourists and foreign tourists.

When tourists visit the palace, they will be guided by the local guides, provided by the palace agency. The guides will explain the history, art and building of the palace. The guides have an important role in guiding tourists, because they give service directly to the tourists. The guides do not also have responsibilities in servicing the tourist, but also make tourist feel satisfied and feel comfortable during the tour.

Based on the explanation above, the writer chooses Mangkunegaran as a place for doing job training, because the writer wants to apply his English skills that the writer had from English Diploma Program. Therefore, the writer did the job training at Mangkunegaran palace for two months. Based on the reason above, the writer chooses "The Activities Of Local Guides At Mangkunegaran Palace" as the title of this final project report.
B. Objectives

The objectives of this final project are:

1. To inform the guiding activities at Mangkunegaran Palace during the writer’s job training at Mangkunegaran Palace.

2. To find out the problems and solutions during the writer’s guiding activities in Mangkunegaran Palace.

C. Benefits

The benefits of this final project are:

1. English Diploma

   The writer expects that the final project report will be useful in the future as a reference to the other students to write a final project about the importance of handling tourist which is worth in Solo, and also final project will increase the collection of the research project in Self Learning Center of English Diploma Program.

2. The Readers

   This final project can be useful for the readers to give them knowledge about the guiding activities in Mangkunegaran Palace.
3. The local guide in Mangkunegaran Palace

This final project can be useful for the guide in Mangkunegaran Palace to improve their ability, especially about the activities of local guide in Mangkunegaran.